#### NANCY S. DALE, Ph.D. 1090 Hyacinth Avenue Sebring, Florida 33875

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#### **PROFILE**

# + <u>COMMUNICATION AND IMAGE CONSULTANT/WRITER/AUTHOR/ADJUNCT</u> PROFESSOR INDIAN RIVER STATE COLLEGE, BREVARD AND SOUTH FLORIDA COMMUNITY COLLEGES, EDISON STATE AND BARRY UNIVERSITY:

**Dr. Dale** has been retained by law enforcement agencies/organizations and businesses to design/facilitate customized workshops in Strategic Management Planning; Organizational and Interpersonal communication; Collaboration, Negotiation and Consensus in Decision-making; Human Relationships in the Workplace; Cultural Cohesiveness; Health Management, Fitness and Nutrition.

#### **+ HONORS:**

2007-2008 – Paper accepted for publication in **Cambridge Scholars Publishing**, 2008 – The Florida Studies Proceedings of the 2007 Annual Meeting of the Florida College English Association on "Florida Pioneer 'Cow Huntress" Iris Wall of Indiantown, Florida"

#### **KEYNOTE ADDRESSES:**

- 2012 LaBelle Heritage Museum, April 2012
- 2012 Highlands County Genealogical Sleety
- 2012 Big O Birding Festival, LaBelle
- 2012 Lake Wales Elks Club
- 2012- Life Long Learners, South Florida Community College
- 2012 Heartland Alliance (book signing), Sebring
- 2012 Pine Creek Sporting Club, Okeechobee
- 2012 ESO Book Club, (part of Federated Women's Clubs of America) Lake Placid
- 2012 Rotary Club, Lake Placid, Noon organization
- 2012 Rotary Club 8 a.m. Members, Lake Placid

#### **MEDIA INTERVIEWS:**

- 2012 WQCS (NPR) Radio Fort Pierce, local pioneer "cow hunters" in her books
- 2010 WGCU (NPR) Radio- Fort Meyers, author of "Pioneer 'cow hunter' books
- 2009 WWOJ Radio "Barry Foster Radio Show" on pioneer "cow hunter" books
- 2008 WQCS (NPR) Radio "Willa Miller Show" on pioneer "cow hunter" books

"Historical Society of Avon Park, Guest Speaker on Pioneer "Cow Hunters" – Avon Park, Florida, September 2009

"Inner Wheel Rotary Club," Guest speaker Avon Park, Florida September 2009

Training session for **Florida Police Chiefs** Associations **Annual Conference**, June 1999 on *Survival Strategies for Visionary Police Leaders in the Next Decade*. Presented data and published article on self-conducted survey of Florida Police Chiefs regarding concerns and solutions for the future;

<u>Keynote Speaker: 2007 – First Inaugural Graduating Class of the Glades/Hendry County Economic Development Councils.</u> Topic: *Emerging Economies of Glades/Hendry Counties* 

<u>Florida College English Association Conference 2006 and 2007:</u> Presenting a talk/paper on two Florida pioneer "cow hunter" books as the author;

2007 Speaker Hendry/Glades Economic Development Council 2007 - Leadership Class

<u>**PARTICIPATION:**</u> Corporate-wide strategic planning and top-level decision-making in law enforcement agencies.

<u>CERTIFIED</u>: Community College Professor and Professional Florida Teacher in Communication/Public Speaking/English/Broadcast Journalism, Yoga Instructor

#### <u>AUTHOR/FREELANCE TECHNICAL WRITER, FEATURE WRITER ON FLORIDA</u> HISTORY

#### 2010-present

Contributing writer to HOBE SOUND MAGAZINE

National Publications: Law & Order, Chief of Police, Police Times, 911, Florida Police Chiefs Association, Broadcast Education Journal; Feature writer -, The Glades County Democrat, Small Farm Magazine, Farmer and Rancher Magazine -Sample Articles: The 21st Century Police Department, Visionary Leadership, Organizational Communication, Homeland Security, Mad Cow Disease, Florida Cows to Cuba, Television News and Communication Ethics, Strategic Management Planning, Florida Pioneers and history.

<u>Broadcast Journalist</u>: Twenty years experience as a professional broadcast journalist - KRON-TV (San Francisco); WAGA-TV (Atlanta); WTVJ (Miami); News Director - KALG-Radio (Alamogordo, New Mexico)

#### **PROFESSIONAL EXPERIENCE**

### <u>2011 – New book: THE LEGACY OF THE FLORIDA PIONEER "COW HUNTERS" IN THEIR</u> OWN WORDS

2010 - Present: NEWS SUN (SEBRING) - Series column on Florida Pioneer "Cow Hunters"

2008-09 – Communications Instructor – Barry University (Lakeland)

2006-Present: Certified Yoga Instructor, Sebring, Florida

<u>2004 – PRESENT:</u> Adjunct Professor of English/Speech – Edison and South Florida Community Colleges

<u>2006 - Keller Williams Realty, Sebring, Florida: Licensed Realtor – Specializing in Florida's Heritage of New Pioneers: Organic farms, ranchettes, xeriscaping nurseries, grove and Florida Lifestyle Homes</u>

Published Author (October 2004): WHERE THE SWALLOWTAIL KITE SOARS: LEGACIES OF GLADES COUNTY, FLORIDA AND THE VANISHING WILDERNESS, WILD FLORIDA THE WAY IT WAS: AS TOLD BY THE PIONEER "COW HUNTERS" AND "HUNTRESSES" WHO LIVED IT (available Amazon.com, B&N and other stores)

Published Author (December 2006) WOULD DO, COULD DO AND MADE DO: FLORIDA PIONEER "COW HUNTERS" WHO TAMED THE LAST FRONTIER (available Amaxon.com, B&N and other stores)

2006 - 2010: Freelance Writer - Hobe Sound Magazine

2005 - PRESENT Florida Cattleman's Magazine - freelance writer of pioneer cow hunter stories

#### 1999- PRESENT: Feature Writer - The Glades County Democrat, Clewiston, Florida

 Created original stories on local and Florida history; interviews with pioneer cow herders and founders of the citrus business; current events and background stories.

September 2005 - SHORT STORY PUBLISHED: "The Tattered Flag," Treasure Coast Writers Guild Anthology,

<u>2004-2006 - Senior Writer, CHIEF OF POLICE MAGAZINE</u>, Titusville, Florida (Editor: Jim Ferguson)

2004-2005 – Intensive Reading Instructor: Clewiston High School

2004-2005 - Honors English/Reading Teacher: Clewiston High School

2003-2005 - Okeechobee correspondent - Ft. Pierce Tribune

### 2003-2004: Reading Coach, GRANT FROM WORKFORCE DEVELOPMENT, Tallahassee, Centennial

**High School** 

• Provide instructional support for vocational students/teachers in improving reading comprehension

#### 2003: Director of Communication - Economic Development Council St. Lucie County

- Moderator/Producer/Researcher WSTU-Radio "Business Monitor on the Air" Business program with national/local guests and correspondents
- Editor/Writer "Business Monitor on Line" eNewsletter on EDC web page sent to Fortune companies
- Business News research and writer/talent for commercials
- Organize news events; organize national visits for site selection corporations and relocation businesses
- Organize monthly business meetings of EDC members/arrange presentations
- Provide update on EDC Communication visibility

#### 1995 - 2004: Professional Writer - Published articles in national law enforcement magazines

- Develop researched articles on Police Chiefs and Departments;
- Topics: Homeland Security; Strategic Management Planning; Organizational Communication; Customized Workshops; 911; Leadership and Management

### <u>1994 – 2004 Communication & Image Consultant for Law Enforcement Agencies, Businesses, Organizations (Florida)</u>

- Self-employed consultant: Retained to create and facilitate customized workshops designed to meet specific internal/external identified concerns in organizations/businesses/law enforcement agencies.
- Created and designed original presentation materials for seminars, directed collaboration with

- Management/personnel in identifying, implementing strategies to meet organizational goals; created budget contracts, directed graphic design creations and administered all phases of marketing communication company. Write/publish technical articles.
- Media Relations: Prepared news releases, organized news conferences, provided consultation for
  executive management on the development of news stories, executed publicity campaigns for
  consulting business, designed media strategy for news development.
- Directed and provided research, data and analysis for organizations/businesses/law enforcement.

#### 1999 – 2000: Content Provider/Web Page Development I.SYNDICATE.com (San Francisco, CA)

- Free Lance writer for web page construction
- Researched content for various web page providers; analyzed data and formatted information

### 1994 – 1999: Adjunct Professor - Media Relations, Public Speaking/Critical Analysis/Business The Union Institute, Undergraduate School, North Miami Beach, Florida

- Designed developed curriculum and taught communication/media/public speaking courses.
- Provided personal consultation with students and evaluation of coursework to meet their career objectives.
- Coordinated educational goals and objectives between students and The Union Institute.
- Prepared academic accountability of student achievements to The Union Institute.
- Managed course development consistent with university objectives in various disciplines.

#### 1995 – 1999: Teacher, St. Lucie/Martin County, Florida

- English/Speech Instructor.
- Created a Literary Magazine, "Poets of the New Millennium."

### 1995 –1998: Facilitator: Business Development workshops Indian River Community College, Ft. Pierce, Florida

- Planned, implemented a course on employment concerns for community college.
- Organized course materials, developed topics and acted as facilitator.
- Developed yearly goals for each organization and wrote final report for Management.

# 1986-1999: Adjunct and Full-time Professor - Communications/Speech, Indian River Community College, Ft. Pierce, Stuart, Vero Beach, and Port St. Lucie, FL and Brevard Community College Technology campus – Palm Bay; Patrick Air Force Base (1995-1999)

- Instructor: Written and oral communication (English/Speech courses).
- Designed course syllabus and materials for English and Fundamentals of Speech.
- Measured academic performance of students and reported progress to the Dean.
- Created original instructional materials to coincide with college/student objectives.
- Provided collaborative learning environment and interactive participation.

#### 1986-94: AWARD WINNING - Television Production Instructor, Port St. Lucie High School, FL

- Executive Producer and creator of the closed circuit TV station: WJAG-TV.
- Developed curriculum and documentary broadcasts for local cable TV stations.
- Produced "live" TEEN TALK shows for international broadcast on USS SARATOGA, Desert Storm.

#### 1987-88: AWARD WINNING -Television Production Instructor Miami Killian High School

- Executive producer award winning programs for WPLG-TV, ABC Miami.
- Organized news conferences with Janet Reno, States Attorney and other national guests.
- Developed media relation news releases and handled press personnel.

#### 1985-87: Legal Secretary

- Legal Secretary for Therrel, Baisden & Meyer Weiss.
- Prepared probate materials and other legal documents regarding real estate
- Worked with attorneys in various legal capacities.

#### 1980-85: Realtor-Associate, SANDY HANSON REALTY

• **Producer/Talent/Writer award winning radio spots, "Miami Is For Me"** campaign received Recognition by National Association of Realtors and Kendall/Perrine Board of Realtors (Miami)

## <u>L976-79: Staff Coordinator for INDIAN OCEAN EXPERIMENT as assistant to Chief Scientist, Dr. Walter Duing, Physical Oceanography - University of Miami, RSMAS, Virginia Key, FL</u>

- Produced/Writer for scientific international TV Documentary: The *Indian Ocean Experiment (INDEX)* filmed in Paris, Mombassa (Kenya), Poona, India and aboard the University of Miami R/V COLUMBUS ISELIN
- Edited movie at Office of Naval Research, Washington.
- Organized script, scientific producers, writers and filming schedule in Paris, Mombassa, and Poona, India.

### 1979-78: Weekend Weather Broadcaster WTVJ-CBS, Miami, FL/San Francisco (KRON-TV) NBC 1970-1973.

- Weather broadcaster on daily news, live from University of Miami Marine Lab and studio.
- Produced and presented hurricane reports and all phases of weather information from National Weather Service as part of the 6 and 11pm weekend newscasts.

#### **EDUCATION**

DOCTOR OF PHILOSOPHY: COMMUNICATION with Specialization in Broadcast Journalism and Collaborative Learning (1993) The Union Institute and University, Cincinnati Ohio

**MASTER IN SCIENCE: ENGLISH (1986)** 

Nova Southeastern University – Ft. Lauderdale, FL

BACHELOR OF ARTS: SPEECH/RADIO/TELEVISION (1965)

Florida State University, Tallahassee, FL

#### FACILITATED/DESIGNED CUSTOMIZED WORKSHOPS

Port St. Lucie Police Department - Communications Workshop (10 sessions)

"Utilizing Collaboration and Positive Communication Strategies with the Public" - Unification of Code Enforcement and Animal Control Personnel into the new "Neighborhood Service Officers Unit." (Nov. 22 - Jan. 31, 1996), Port St. Lucie, FL

- St. Lucie County Sheriffs Office Pro-Active Communication Workshop, "Creating Positive Interactive Communication" Administration and Officers, June 18 29, 1996, Ft. Pierce, FL
- Fort Pierce Utilities Authority Marketing Strategies Workshop "Developing a Marketing Plan for Today That Leads Into the 21st Century," May 6, 1996, Ft. Pierce, FL
- Indiantown Telephone System, Inc. Marketing Strategies Workshop, "Marketing Quality Customer Service in a Changing Marketplace," All company personnel in conjunction with Indian River Community College Business Development Department, June 25, 29, July 2, 1996 (Follow-up July 11, 1996)

- St. Lucie County Public Employees Training for more than 350 employees in
  "Effective Communication strategies, Time Management, Coping Skills to
  Transmute Negative into Positive Energy, Cultural Cohesiveness." Workshop
  June 24 Aug. 15, 1996
- Port St. Lucie Police Department Public Service Aides "Interpersonal Communication in the Work Place," January 15, 1996 February 19, 1997
- **Public Workshop:** "Creative Relationships, Building Healthy Human Relations," March 11 April 1, 1997
- **Port St. Lucie Police Department Neighborhood Service Aides -** "Re-evaluation of Communication Strategies from Former Workshop" April 1 29, 1997

Public Workshop: Stuart Recreation Dept., "Breathing for Health, Stress Release and Relaxation," April 30-May 26, 1997.

**Public Workshop: Unity Church,** "Transmutation of Energy: Creating Bridges, Breaking Barriers (Meditation and Stress Release) - **September 13, 1997** 

- Public Workshop: "Creative Relationships: Building Healthy Human Relations," March 11 April 1997
- Port St. Lucie Police Department: Neighborhood Service Aides "Evaluation of Communication Strategies Follow-On," April 1-29, 1997
- **Public Workshop:** "Transmutation of Energy: Creating Bridges, Breaking Barriers" (Japanese Tea Ceremony Meditation and Stress Release) **Unity Church, September 13, 1997**
- Port St. Lucie Police Department: Support Services Bureau including Community Programs, Public Service Aides, Neighborhood to create "Pro-Active Strategic Management Plan," October 97 March 9, 1998
- Ft. Pierce Police Department: Sergeants/Lieutenants/Captains, "Communication: Human Relations and Strategic Management Thinking," June 23 August 25, 1998
- St. Lucie County Association of Realtors: "Breaking the Stress Barrier," April 8, 1999.
- Palm Beach Police Department Training: Patrol, "Modeling Communication Leadership in the Community," September 1999

Additional customized courses: "Business and Society" - The Union Institute Undergraduate School); "Building and Maintaining Strong Family Relationships through Shared Communication," Personal Development Class.

#### **PUBLICATIONS**

<u>Articles available at www.nancydalephd.com</u> – <u>Not all monthly publications listed from the Florida</u> Cattlemen's Magazine 2004 - Present

THE TATTERED FLAG (SHORT STORY) published in The Treasure Coast Writers Guild Anthology,

October 2005 First Edition.

### PIONEER CATTLE HUNTER BOBBY ROBERTS: BUILDING A RANCH IN THE HEART OF THE EVERGLADES,

Florida Cattleman Magazine, September 2005

#### EVERETT BONEY: CARVING THE CATTLE TRAIL FROM LORIDA

Florida Cattleman Magazine, October, 2005

### FACING POLITCAL TURMOIL – CHIEF ALEX FAGAN SAN FRANCISCO POLICE DEPARTMENT

Chief of Police Magazine, April 2005

### $\it THE\ MULTI-FACEDTED\ LEADERSHIP\ OF\ MIAMI-DADE\ POLICE\ DEPARTMENT\ DIRECTOR,$

CARLOS ALVAREZ

Chief of Police Magazine, Nov. 2004

### THE VITAL MISSION OF THE MIAMI-DADE POLICE DEPARTMENT MOTORCYCLE SQUAD The Mounted Officer, April 2004

#### THE GRADUAL EXTINCTION OF THE FLORIDA COWHUNTER

Farmer and Rancher Magazine, Oct. 2003

Small Farm Magazine, Nov. 2003

#### MIAMI POLICE DEPARTMENT'S HOMELAND SECURITY PLANS

Chief of Police Magazine, July 2003

Police Times Magazine and web site, July 2003

Florida Police Chief Association Magazine, July 2003

#### BIRMINGHAM POLICE DEPARTMENT PREPARES FOR HOMELAND SECURITY

Chief of Police Magazine, April 2003

Police Times Magazine, April 2003

#### SURVIVAL STRATEGIES FOR VISIONARY POLICE LEADERS IN THE NEXT

DECADE, The Florida Police Chief Association Magazine, November 1999.

Police Times, June 2000; The Chief of Police Magazine, June 2000.

WEB PAGE: POLICE TIMES MAGAZINE

**LAW AND ORDER MAGAZINE, Sept. 2000** 

## 9-1-1 DISPATCH THE OPTIMUM CUSTOMER SERVICE IN COMMUNITY POLICING 9-1-1 Magazine, September 2000

BOOT CAMP: THE LAST STOP FOR JUVENILE OFFENDERS, Law and Order Magazine,
December 2000.

### VISIONARY LEADERS OF THE PORT ST. LUCIE POLICE DEPARTMENT,

The Florida Police Chief Association Magazine, April 1999.

#### THE FT. PIERCE POLICE DEPARTMENT: A TURN-AROUND AGENCY,

The Florida Police Chief Association Magazine, July 1999.

Chief of Police Magazine, August 2000.

WEB PAGE: POLICE TIMES MAGAZINE

A VISION OF THE 21ST CENTURY POLICE DEPARTMENT, Florida

<u>Police Chief Association Magazine</u>, October, 1998 and <u>The Police Times</u> <u>Magazine</u>, Aug/Sept. 1999 (Presented results of statewide research conducted by N.Dale of Florida Police Chiefs.)

HIGH CRIMES AND MISDEMEANORS: COMMUNICATION ETHICS IN TELEVISION NEWS, Broadcast Education Journal, February 1998.

*NEWPAPER FEATURE SERIES ON PALMDALE, FLORIDA: The Glades County Democrat* beginning June 1<sup>st</sup>, 2000 to Present

<u>Featured Stores (partial list):</u> Donald Peeples: The Legendary Life of a Florida "Cow Hunter;" Ancient Indian Mounds; Palmdale: The Tin Lizzie Trail to the Garden of Eden; The Old World Indian Farmers at Fort Center; The Railroad Opens the Gateway to Glades County; Tribute to a Lost Art – The Closing of the Cypress Knee Museum

#### INVITED CONFERENCE PRESENTATIONS

Keynote address: The New Pioneers: Capitalizing on the Emerging Economies of Glades/Hendry Counties, presented to the Inaugural Graduating Leadership Class of the Hendry/Glades Economic Development Councils, June 16, 2006

Invited speaker: Florida College English Association Conference 2006 and 2007 on two books written on Florida Pioneer "Cow Hunters"

Featured speaker at the Ft. Pierce Library "Pioneer Cow Hunters," Dept. of Agriculture tribute to Florida Pioneers, 2006

Featured Speaker: Cauley Square Miami, "EARTH DAY" - Presentation on book written by Author: Where the Swallowtail Kite Soars: The Legacies of Glades County, Florida and the Vanishing Wilderness, April 2005

Florida Police Chief Association Conference - Presenter: "Survival Strategies for Visionary Police Leaders in the Next Decade," Published survey results conducted by N. Dale of Florida Police Chiefs. Summer Conference, Daytona Beach, FL, June 22, 1999.

**Served on Doctoral Committees for The Union Institute:** 

1999- 2003: Doctoral candidate: Danny Goldman. Architecture of the Templers in their Colonies in Eretz-Israel, 1868-1948 and their Settlements in the U.S., 1860-1925.

#### **SERVICE**

2006 - 2011: Board of Directors - "Save our Creek," - Glades County, Florida

2004 - Present - Allied Member of the Florida Cattlemen's Association